



March 17, 2020

To the members of the BCABVI Community:

Thank you for your ongoing understanding and cooperation as the Bucks County Association for the Blind and Visually Impaired (BCABVI) continues to develop and adjust our plans to address the continually evolving threat posed by COVID-19. On March 13th, we made the thoughtful decision to close our facility based programs, Low Vision Clinic and Second Look Newtown Thrift Shop to encourage recommended social distancing. Our office staff continued to report to our Newtown Facility to maintain basic operations, respond to questions and support our clients in the community.

We are now responding to the most recent information from the Wolf Administration which strongly urges non-essential businesses across the state to close for at least 14 days to help mitigate the spread of COVID-19. **In response, The Bucks County Association for the Blind and Visually Impaired office staff including caseworkers and administration will be working from home through April 6, 2020.**

We remain committed to providing support and essential services to our most vulnerable clients but we will be coordinating them remotely. Any client who requires essential services such as groceries, medication or transportation to critical doctor appointments between March 17th and April 6th can contact us one of two ways:

- Leave a message using our main phone number 215-968-9400
- Email their caseworker

Sheryl: sfitzgerald@bucksblind.org

Katie: klorenzo@bucksblind.org

Please provide your name, contact phone number and a basic description of your need when you contact us.

We will be checking messages daily and will respond to your request for essential services within 24 hours.

For all other questions or concerns, if possible we ask that you refrain from leaving messages on our voice mail. We will be providing updates on our website www.bucksblind.org and on social media (Facebook and Instagram) regarding any changes to our anticipated reopening date of April 6, 2020.

Thank you again to everyone for supporting each other through what feels like uncertain times. The BCABVI community is strong and together we will work through any challenges yet to come.

If you have any questions or concerns please feel free to leave me a message at 215-968-9400 or email me at ahyer@bucksblind.org.

Sincerely,

Anne Marie Hyer

BCABVI Executive Director