

Low Vision Clinic 400 Freedom Drive Newtown, PA 18940 215-968-1035

What to Expect For Your Low Vision Appointment: As our client, your health is our top priority. We have taken several measures to keep you, our providers, our staff and our community safe during these challenging times.

- When your appointment is scheduled, you will be asked to complete a Patient History Medical Form and bring it with you the day of your appointment. This form is available for download on our website <u>www.bucksblind.org</u> or can be mailed or emailed to you upon request.
- The day before your appointment, you will be contacted by our clinic staff to confirm your appointment time and answer a few simple health questions. If you have any symptoms of illness, your appointment will be rescheduled.
- When you arrive for your appointment, call our office at **215-968-1035** from your car and our staff will check you in. A staff member will call you when we are ready for you to come inside.
- Please come inside alone unless a support person is necessary for mobility or communication purposes.
- Every patient and support person must have their temperature checked and wear an approved face mask.
- For everyone's health and safety all of our staff are wearing protective equipment, including masks and gloves, washing their hands frequently and having their temperature checked daily.
- To lower the risk of infection spreading in our community, we have intensified our cleaning procedures and are disinfecting exam rooms and equipment between patients and cleaning all other areas frequently throughout each day.

## We appreciate your help in meeting your vision needs in a safe, healthy environment. Please call us at 215-968-1035 with any questions.

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